



WHEN TRUST MATTERS

Remote surveys with DNV at your side

A DNV webinar

31 March 2026



Some practicalities



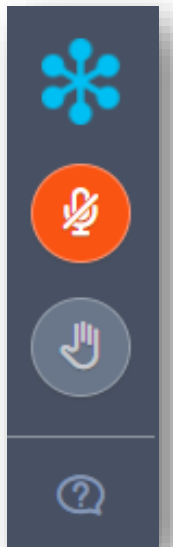
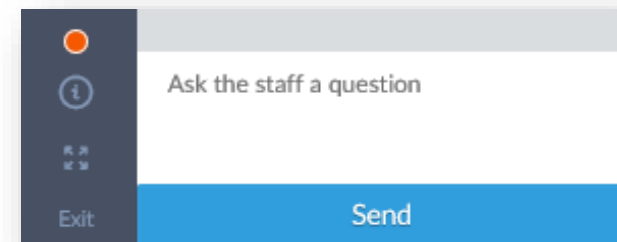
Your microphone stays muted.



A recording of the online conference will be made available in the coming days.



You can address your questions to the experts via the **question box** by clicking on the question mark on right-hand side.



Webinar presenters



Renata Rossi

Head of Section Operational Centre
and Class Systematics

DNV Maritime



Rajvin Dave Singh

Key Account Manager,
Region Middle East & Africa

DNV Maritime



Pawan Sahni

Vice President, Business
Development Director
Middle East & Africa

DNV Maritime (host)

AGENDA

- Remote Surveys
- Force Majeure
- Demo
- Q&A

Remote Surveys

Introduction

- Since February 2019, DNV has offered **Remote Surveys** for selected surveys.
- The level of assurance shall be **equivalent** to an onboard survey.
- Centralized delivery from DATE hubs to ensure **consistency**.
- Remote surveys can be ordered directly in the **Veracity Portal** or following a DATE case.



Benefits

Efficiency gain for both customers and DNV

- No travel time or costs involved, decarbonizing
- Quicker handling, less waiting time
- Consistent delivery

Customer centricity

- 24/7 coverage
- Less disturbance to vessel operation
- Providing the best expertise available





Typical Remote Surveys

- Condition of Class/Authority, Memos, Cranes Remarks*
- Damages surveys*
- Bottom survey afloat
- Completion of part-held surveys (e.g. Safety Equipment, pending documents)
- IHM/EU SRR
- Change of load line
- Change of name/owner/manager (no MMS)

*Case by case evaluation

Types of Evidences



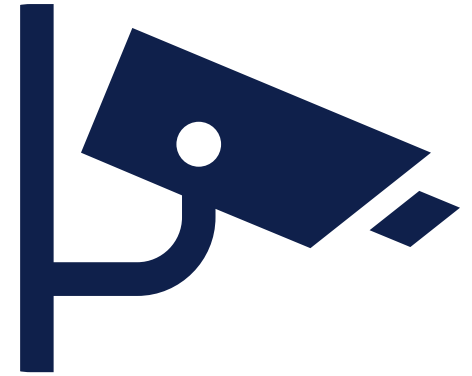
Documents



Photos



Videos



Live
streaming

Survey Evidences

Overview **Documents** Change requests 0 Chat Invoice details Contact details

Documents

Search

Search... 3 / 3 items

Download all documents Preview all documents

Statuses

Show all (3) Not uploaded (3) Uploaded (0) Accepted (0) Not accepted (0)

3/3 documents to upload for Survey

Drag and drop files Go to Other Documents

Name	Expiry date	Status	Action
Main structure			
☐ Master's statement of facts confirmation that no water ingress otherwise sounding reports from crew (0)		Not Uploaded	Drop files to upload, or browse
☐ Masters report including drawings indicating position and extent of damage and temporary and permanent repair plans. Additional information as required. (0)		Not Uploaded	Drop files to upload, or browse
☐ Photographs showing: - general location of damage - damage close-up with relevant detail information like size, etc. (0)		Not Uploaded	Drop files to upload, or browse

- Documents, photos, videos or live streaming – depending on survey scope
- Overview of required evidences under 'Documents' tab
- Additional evidences may be requested by remote surveyor

Best Practices

- Early and complete documentation enables faster handling.
- Use the chat feature to share all relevant information upfront. High-quality and complete supporting material allows for more efficient and effective handling.
- Crew preparation and execution are essential
- If in doubt, contact us — we are here to support.



Force Majeure

Survey Postponement

Under normal circumstances:

- **Renewal Surveys** may be postponed not exceeding **three (3) months** to allow for completion of the Special Survey under “exceptional circumstances”.
- There are **no** grounds for **postponement of periodical, annual and intermediate surveys**.

Force Majeure:

If the vessel is **not at a port where the overdue surveys can be completed** by the survey due date, DNV may allow the **vessel to sail, in class**, directly to an agreed discharge port, and if necessary, **to an agreed port at which the survey will be completed**.

Remote Survey: Extraordinary Circumstance



Under **extraordinary circumstances beyond the control of the parties** (e.g. natural disasters, warfare, pandemic/epidemic outbreaks, strikes, riots, crime, or sudden legal changes), where an on-site survey is not possible, remote surveys may be considered as alternative evidence of the ship's condition in lieu of a physical survey, subject to the following conditions:

- **Case-by-case assessment and approval by the Flag Administration**
- Verification and validation of remote survey results during a subsequent physical survey

Demo

Remote survey demo on Veracity



WHEN TRUST MATTERS



VERACITY
by DNV

Marketplace

My services

Data Workbench

Support



Veracity delivers trust and connectivity to industry digitalization

Join the data-driven and platform-powered path to success

Learn more

Veracity for developers >

← ↻ 🔒 https://services.veracity.com 🔊 ☆ ⚙️ InPrivate

VERACITY
by DNV

Marketplace My services Data Workbench Support

🗃️ 🔔 9 SR

My Service

🔧 Customize + Add Service

 Fleet Status	 Classification of Newbuilding	 Certification and Verification of Products	 Approval - Vessel in Operation
 Maritime Access Management (Company Administration)	 Port Finder	 Approval finder	 Maritime Applications



https://maritime.dnv.com/Fleet/

A

☆

☆

InPrivate

DNV

Fleet Status | Rajvin Singh
DNV (DEMO)

Home

Vessel services

Company services

Certificates

DATE®

Insights

Decarbonization

Orders

Fleet selector

My fleet (0)

Class status

Requested

0 vessel - Requested surveys / audits

0 vessel - In progress surveys / audits

Request survey / audit

Vessel list

Compliance planner

0

New requirements

0

Upcoming actions

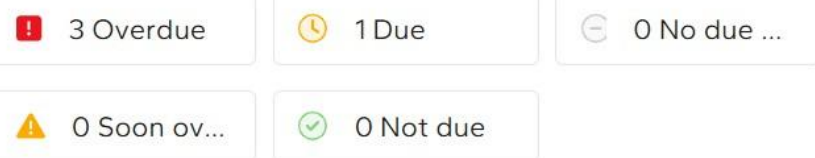
0

Vessels affected

Fleet selector

All vessels (4) 

Class status



Requested

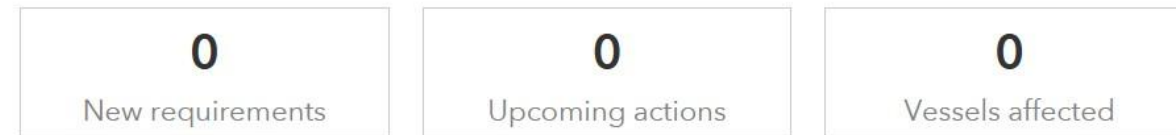
 1 vessel - Requested surveys / audits

 1 vessel - In progress surveys / audits

 Request survey / audit

Vessel list

Compliance planner



[See all requirements](#)

[Introduction video](#)

Class status

Vessel list

Survey schedule

Updates

Requirement explorer

Fleet selector

All vessels (4)

Search

Vessel name, ID, etc

Vessel status

Show all

Lifting appliance/other

Included

Reset filter

What's new

4
Vessels

3 Vessels

Urgent - Request survey/audit

0 Vessels in smart window

Recommended - Request survey/audit

1 Vessels

Requested surveys/audits

1 Vessels

In progress surveys/audits

Status

Export

Vessel Name (IMO number / DNV id)	Survey/audit recommendation	Requests and jobs	Expires/ Postponed to*	Days to overdue	In Class / In Operation	Actions
> DNV YACHT (2345678 / 44110)	Urgent Request survey/audit		2024-01-01	Overdue	Demo Vessel/In Operation	
> DNV CONTAINER 2 (9999999 / 27847)	Urgent Request survey/audit		2026-01-07	Overdue	Demo Vessel/In Operation	
> DNV TANKER 1 (9999997 / 30682)	Urgent Request survey/audit		2026-01-26	Overdue	Demo Vessel/In Operation	
> DNV BULK 1 (9999996 / 30683)			2026-05-15	51	Demo Vessel/In Operation	

Class status

[Vessel list](#) [Survey schedule](#) [Updates](#) [Requirement explorer](#)

 Fleet selector

All vessels (4) 

Search

Vessel name, ID, etc

Vessel status

Show all 

Lifting appliance/other 

Included 

Reset filter

 What's new

 4
Vessels

 3 Vessels
Urgent - Request survey/audit

 0 Vessels in smart window
Recommended - Request survey/audit

 1 Vessels
Requested surveys/audits

 1 Vessels
In progress surveys/audits

Status 

Export   



In Operation

DNV TANKER 1

DNV Id: 30682

IMO No: 9999997

Demo Vessel

Menu

- Status
- Details
- Requests & jobs
- Follow-up
- Documents
- Approval

Occasional surveys / audits (Selected 0 of 88)

Periodical surveys / audits and certificates (Selected 0 of 143)

All rows

Export

- TABLE
- TIMELINE
1 YEAR
- TIMELINE
5 YEARS

☒			Survey/Audit	Code	2026												2027	
					Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb		
			Classification Certificate (FullTerm)	CLCE														
☐			Main class renewal	S MC.R														
☐			Main class intermediate	S MC.In														
☐			Main class annual	S MC.A														
☐			Machinery items (100)	S MS.Sa														
☐			Planned maintenance system annual	S PMS.A														
☐			Main class hull renewal (7)	S HR.pl														
☐			Main class hull intermediate	S HIn.pl														
☐			Bottom complete survey (Last: In Water)	S BOT.C														
☐			Clean complete	S CLEAN C														

Items overdue or soon overdue

Survey/audit

Create request

- 1 Scope
- 2 Details
- 3 Contact

Survey/audit scope

You need to select one or more surveys/audits to proceed with the booking.

Cancel

Next

RuleAgent (Beta)



Demo Vessel

In Operation

DNV TANKER 1

DNV Id: 30682

IMO No: 9999997

Menu



Status



Details



Requests & jobs



Follow-up



Documents



Approval

Occasional surveys / audits (Selected 0 of 88)

Filter: All rows

☐ Change of flag

Select flag

☐ Change of vessel name

New name

Surveys

- ☐ Additional class notation re-instatement
- ☐ Anti-fouling system (initial) survey - full removal, full seal or coat or initial
- ☐ Anti-fouling system - re-application without full removal
- ☐ Ballast water management certificate - exchange method initial
- ☐ Ballast water management certificate - other approach initial
- ☐ Ballast water management certificate - treatment method initial
- ☐ Ballast water management electronic record book - update of software/declaration
- ☐ Ballast water management electronic record book initial survey
- ☐ Carbon intensity and climate alignment certificate request
- ☐ Certificate of survey

- ☐ Diving system initial
- ☐ Diving unit safety initial-I
- ☐ Diving unit safety initial-II
- ☐ Equipment damage occasional
- ☐ Garbage pollution prevention initial
- ☐ Hull damage
- ☐ Hull survey planning
- ☐ Inclining test
- ☐ Laid-up vessel occasional
- ☐ Machinery damage occasional
- ☐ MARPOL electronic record book - update of software/declaration
- ☐ MARPOL electronic record book initial survey
- ☐ MARPOL/IBC Code 2019 - amendments



Items overdue or soon overdue

Survey/audit Create request

1

Scope

2

Details

3

Contact

Survey/audit scope

You need to select one or more surveys/audits to proceed with the booking.

Cancel

Next

RuleAgent (Beta)



Home

Vessel



In Operation

DNV TANKER 1

DNV Id: 30682

Demo Vessel

Occasional surveys / audits (Selected)

☐ Change of flag

Select flag

Surveys

☐ Additional class notation re-instatement

☐ Anti-fouling system (initial) survey - for hull or coating or initial

☐ Anti-fouling system - re-application within 5 years

☐ Ballast water management certificate - initial

☐ Ballast water management certificate - other approach initial

☐ Ballast water management certificate - treatment method initial

Select survey type

Remote survey possible

The selected scope may qualify for a remote survey. Our technical experts will review the request and get flag authorization if needed. To check if it can be handled remotely, click **Remote survey**.

Next steps

- Describe the survey scope
- Fill in contact information
- Submit the request

After submitting, you can:

- Upload documents **New**
- Share input via the Chat feature **New**

Please note: This service may incur a fee, depending on your agreement with DNV.

Cancel

Onboard survey

Remote survey

Fleet Status |

Rajvin Singh
DNV (DEMO)



Position

Orders



Follow-up



Documents



Approval



Items overdue or soon overdue

Survey/audit Create request

1

Scope

2

Details

3

Contact

Survey/audit scope

Occasional

1

Periodical

0

Cancel

Next



Demo Vessel

In Operation

DNV TANKER 1

DNV Id: 30682

IMO No: 9999997

Menu



Status



Details



Requests & jobs



Follow-up



Documents



Approval

Request chat

Expand: 1x 2x 5x

Please describe the scope of the survey, and add any relevant information (damage description, references to DATE cases, etc.)
After submitting the request, you will be able to upload documents under the new Documents tab

Note: A notification will be sent to all contacts registered for the request

BRIEF DESCRIPTION:
HELPDESK CASE NUMBER:



Items overdue or soon overdue

Survey/audit

Create request



Survey/audit scope

Occasional	1
Periodical	0

Remote survey

Here you can submit required documentation.

Back

Next



In Operation
DNV TANKER 1
DNV Id: 30682

IMO No: 9999997

Menu

Status

Details

Requests & jobs

Follow-up

Documents

Approval

Contact information

Company:

DNV (DEMO)

*

Vessel email:

vjg@gmail.com

*

Contact name:

Singh, Rajvin

*

Vessel telephone:

09098708708

*

Contact emails: (Separate multiple emails with semicolon)

dnvdemo123@gmail.com

*

Delivery of statement/reports and certificates to the vessel email:

☐ with links only (this option requires portal access onboard)

☒ as enclosed attachments for each delivery (files >5MB excluded)

Company tel:

+4767579900

Invoice address and purchase order number

Recipient of Service:

DNV (DEMO) (195608)

Bill to:

DNV (DEMO) (195608)

Address:

Veritasveien 1
1322 HØVIK
Norway

Purchase order number:

☒ Required ☐ Not required

Your reference to be used on the invoice

VAT number:

Email:

Not the correct invoice address?

Email to DNV address team

Purchase order number can be updated prior to survey request status is set to Scheduled.

Onboard information

Contact name:

RAJVIN

*

Telephone:

561004487

*

Additional info:

Timezone:

(UTC-07:00) Arizona

*

Survey start:

2026-04-03

*

Urgent:

☐

For urgent remote surveys that need to be performed during weekends or public holidays, overtime surcharge will be applicable in addition to the survey fees. Survey and overtime charges will be indicated in the survey confirmation email.

Accept Terms & Conditions

Accept:

Yes

*

View Terms & Conditions

Items overdue or soon overdue

Survey/audit
Create request



Survey/audit scope
Occasional 1
Periodical 0

Remote survey
Survey start 2026-04-03

Contacts
Company DNV (DEMO)
Onboard RAJVIN

View summary

Back

Submit

Contact station

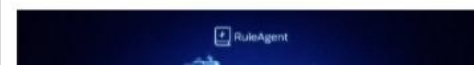
Technical support

Norway

remote.surveys@dnv.com

+47 67 57 78 78

RuleAgent (Beta)





In Operation
DNV TANKER 1   
DNV Id: 30682

IMO No: 9999997

Menu 

-  Status
-  Details
-  Requests & jobs
-  Follow-up
-  Documents
-  Approval

Request - 611680

 What's new

 Job - N2731233 SiO Surveys

[Overview](#) [Documents](#) [Change requests](#) 0 [Chat](#) [Invoice details](#) [Contact details](#)

Upload your documents

Upload 3 of 3 documents to enable the survey to be done remotely

[View](#)

Time, Date and Onboard contact

[Request changes](#)

 **Start**
2026-04-03

 **Attendance**
Remote

Onboard contact
RAJVIN
561004487

 **Timezone**
(GMT-07:00) Arizona

 **Urgency**
Not urgent

Additional information

-  **Requested**
DNV has received the request.
-  **Reviewed**
DNV has reviewed the request.
Attendance is not yet confirmed.
-  **Confirmed**
DNV has confirmed attendance on the requested dates.
-  **Scheduled**
Surveyors/auditors have been scheduled for the requested dates.
-  **In Progress**
Surveyors/auditors are actively working on one or more of the jobs.
-  **Completed**
The request has been completed.

[Download preparation note](#)

[Download terms and conditions](#)

[Request Cancellation](#)



Demo Vessel

In Operation
DNV TANKER 1   
DNV Id: 30682

IMO No: 9999997

Menu 



Status



Details



Requests & jobs



Follow-up



Documents



Approval

 Request - 611680

 What's new

 Job - N2731233  SiO Surveys

[Overview](#)

[Documents](#)

[Change requests](#) 0

[Chat](#)

[Invoice details](#)

[Contact details](#)

Upload your documents

Upload 3 of 3 documents to enable the survey to be done remotely

[View](#)

Time, Date and Onboard contact

[Request changes](#)



Start

2026-04-03



Attendance

Remote

Onboard contact

RAJVIN
561004487



Timezone

(GMT-07:00) Arizona



Urgency

Not urgent

Additional information



Requested

DNV has received the request.



Reviewed

DNV has reviewed the request.
Attendance is not yet confirmed.



Confirmed

DNV has confirmed attendance on the requested dates.



Scheduled

Surveyors/auditors have been scheduled for the requested dates.



In Progress

Surveyors/auditors are actively working on one or more of the jobs.



Completed

The request has been completed.

[Download preparation note](#)

[Download terms and conditions](#)

[Request Cancellation](#)

Chat

Survey Request 611680

- > System
2026-03-26 15:34
0
- Survey requested. Type: Remote Survey date: 03.04.2026 14:00:00
- > Singh, Rajvin
2026-03-26 15:34
0
- BRIEF DESCRIPTION:HELPDESK CASE NUMBER:

New message

☒ This is urgent Additional fees may apply outside working hours

↩
↪
B
I

HI, PLEASE ADVISE SURVEYOR DETAILS

Case details

Urgent

Reply due by 2026-03-26 19:34
Status Created
Vessel(s) DNV TANKER 1
Company DNV Maritime Demo Manager
Case owner Singh, Rajvin

Followers

Colleagues

Others

remote.surveys@dnv.com

vjg@gmail.com

Edit followers

> Followers log

> Attachment(s)



WHEN TRUST MATTERS

How to make a Veracity Account



Fleet selector

My fleet (0)



Class status



Requested



0 vessel - Requested surveys / audits



0 vessel - In progress surveys / audits



Request survey / audit

Vessel list

Compliance planner

0

New requirements

0

Upcoming actions

0

Vessels affected

[See all requirements](#)

[Introduction video](#)

DNV (DEMO)
DNV 195608 Users Vessels ProjectsFeature access DATE® requestors 

Search users

Create new user

Export

Showing 44 / 44 

Status	Last login	Last name	First name	Login email	Contact email	Vessels and projects	Services	User type
		0821	angie	angie.dnvgl1+821_1@gm...	angie.dnvgl1+821@gmail...	All	All	User
	8 months ago	55	admin	angie.dnvgl1+55@gmail.c...	angie.dnvgl1+55@gmail.c...	All	All	Adm
	1 month ago	Admin 2	Admin	kstachowska04@gmail.com	kstachowska04@gmail.com	All	All	Adm
	5 months ago	Administrator	Admin	marcus.gustafsson@dnv.c...	Marcus.Gustafsson@dnv.c...	All	All	Adm
	3 years ago	Angie	AdminMaritime	angie.dnvgl1+77@gmail.c...	angie.dnvgl1+77@gmail.c...	All	All	Adm
	4 years ago	Angie	Test	angie.dnvgl1+12@gmail.c...	angie.dnvgl1+12@gmail.c...	All	All	User
	4 years ago	Angie	Test	angie.dnvgl1+3@gmail.com	angie.dnvgl1+3@gmail.com	All	All	Adm

DNV 195608

DNV (DEMO)
DNV 19560

Search users

Status Last login



8 months ago



1 month ago



5 months ago



3 years ago



4 years ago



4 years ago



12 days ago

Create new user

1

Setup

2

User details

3

Vessel access

4

Project access

5

Services and
features access

6

Confirmation

Login email *

hello123@hotmail.com

User type *

☒ User ☐ Administrator ☐ Vessel (password managed by administrator and used by vessel crew) 

Cancel

Next

Showing 44 / 44

ces

User

User

Adm

Adm

Adm

Adm

User

Adm

User

Adm

DNV TANKER 1



DNV (DE)
DNV 19560

Status

Last login

✓

✓

8 months ago

✓

1 month ago

✓

5 months ago

✗

3 years ago

✗

4 years ago

✗

4 years ago

✗

✓

12 days ago

✗

Privacy statement

Create new user

✓

2

3

4

5

6

Setup

User details

Vessel access

Project access

Services and features access

Confirmation

Login email *

hello123@hotmail.com

Contact email *

hello123@hotmail.com

First name *

John

Last name *

Adam

Description (optional)

Expiry (optional) ?

Select date

Cancel

Back

Next


DNV (DEMO)
DNV 19560

Search users

Status Last login

- ✓
- ✓ 8 months ago
- ✓ 1 month ago
- ✓ 5 months ago
- ✗ 3 years ago
- ✗ 4 years ago
- ✗ 4 years ago
- ✗
- ✓ 12 days ago
- ✗

Create new user

- ✓ Setup
- ✓ User details
- 3 Vessel access**
- 4 Project access
- 5 Services and features access
- 6 Confirmation

 This user will become a user with limited access and will not inherit access rights to new vessels added to the company.

Filter vessels

Access to:

1 vessels

Showing 4 / 4

DNV ID	IMO number	Vessel	Access
27847	9999999	DNV CONTAINER 2	☐ Off
30682	9999997	DNV TANKER 1	☒ On
30683	9999996	DNV BULK 1	☐ Off
44110	2345678	DNV YACHT	☐ Off

Cancel

Back

Next


DNV


DNV (DE
DNV 19560

Status

Last login

✓

✓

8 months a

✓

1 month ag

✓

5 months a

✗

3 years ago

✗

4 years ago

✗

4 years ago

✗

✓

12 days ag

✗

[Privacy statement](#)

The user will automatically get access to new alteration projects on vessels they have access to.

Access to:

All vessels

Showing 18 / 18

Hide historic ⓘ

Off

DNV ID	Name	Access
D26878		On
P10004		On
P129617	test	On
P30948	BWM-T and Scrubber installation	On
P33731	Alteration test	On
P50147		On
P51245		On
P121066 (Historic)	BWTS retrofit test	On
P126930 (Historic)	lkjøl kj	On
P127686 (Historic)	test	On
P129151 (Historic)	Bulbous Bow Modi	On
P32983 (Historic)	Test - please ignore	On
P45317 (Historic)	Test flow eber	On

Cancel

Back

Next



Confirmation

User details [Edit](#)

Login email	hello123@hotmail.com
Contact email	hello123@hotmail.com
User type	User
First name	John
Last name	Adam
Description	
Expiry	

User access

Vessels	DNV TANKER 1	Edit
Projects	☒ Full access	Edit
Services	☒ Full access	Edit
Features	Limited access	Edit

Review user details and user access. Press the "Create User" button to confirm.

If this is a new Veracity user, an email will be sent from the system with a link to confirm the email address and to set the password.

[Cancel](#)[Back](#)[Create user](#)

Q&A

Please use the chat function to submit your questions



Renata Rossi

Head of Section Operational Centre
and Class Systematics

DNV Maritime



Rajvin Dave Singh

Key Account Manager,
Region Middle East & Africa

DNV Maritime



Pawan Sahni

Vice President, Business
Development Director
Middle East & Africa

DNV Maritime (host)

Thank you!