

Introduction to Knowledge Management



Joanna O’Riordan of the Institute of Public Administration has undertaken a study of Knowledge Management programmes in the Irish Civil Service on behalf of the Committee for Public Management Research.

DNV’s contribution

The study examined a number of case studies in depth. [Sustainable Energy Ireland](#) was selected for inclusion in the report and our KM audit and strategy development approach is described in detail.

The report examines a number of case studies and concludes with DNV’s ‘costs of ignorance’ (p53) and nine recommendations for organisations interested in starting their Knowledge Management journey.

Download [the Report](#) for more information or contact Senior Consultant [Mike Kelleher](#) by e-mail or telephone +31-30 230 89 00.

